

HALSÄNGS STÄNGSEL AB (HALSÄNG) SELLS PRODUCTS ACCORDING TO THE FOLLOWING AGREEMENT:

- NLS19: When delivering material of a standard nature.
- NL17: In the case of motorized and specially manufactured products without commissioning.

HALSÄNGS GUARANTEE

Halsäng's guarantee is a supplement to the current delivery conditions NLS19 and NL17. The warranty applies to normal handling and normal circumstances and assumes that prescribed commissioning, service and maintenance have been carried out. Wear parts are not covered by the warranty.

- All motorized products must be maintained and serviced according to Halsäng's instructions for the warranty to apply. It is recommended that a service be carried out within six months of commissioning to ensure the gate has a longer life by adjusting and bolting after it has settled.
- Halsäng does not take responsibility towards third parties for costs arising as a result of errors, such as costs for hired guards, travel or working time.
- When canceling a purchase, the Contracts Act 2020 applies.
- When handling freight, different conditions apply depending on whether the customer or Halsäng is responsible for the freight. If the customer is responsible for the shipping, FCA conditions apply, while DAP conditions apply if Halsäng is responsible for the shipping. It is important that the buyer ensures that the right insurance cover is in place for the unloading.
- Upon receipt of the goods, any damage must be noted on the waybill according to the shipping company's complaint procedures. If the necessary check is not carried out, the customer does not have the right to make a complaint against Halsäng. Takeover of the product takes place upon delivery or commissioning, and the warranty period begins to run at this time. It is the buyer's responsibility to ensure that the product is properly secured upon delivery to avoid damage, for example that gates cannot tip over.
- If the remedy can be done by replacing or repairing a faulty part, and if disassembly and assembly of the part can be carried out without special expertise, the seller may demand that the faulty part be sent to him or a place designated by him for repair or replacement, i.e. that the buyer replace the part yourself if no professional knowledge is required. The buyer is responsible for any costs such as travel and labor time for repair. Halsäng invoices replacement parts and credits them when the broken ones have been returned to Halsäng.
- Halsäng provides a 5-year construction and function guarantee on fences, posts and manual gates.
- Halsäng provides a 2-year construction and functional guarantee on mechanical parts on motorized swing, folding and sliding gates as well as rotary gates